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Owner's Manual

EDW3000 Series GSD5400 Series GSD5500 Series GSD5600 Series GSD5700 Series GSD5800 Series GSD5900 Series

Write the model and serial numbers here:

Model # _____

Serial # _____

You can find them on a label on the tub wall just inside the door.



A WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or death.



WATER HEATER SAFETY

Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.**

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allow them to run for several minutes. Do this before using any electrical appliance which is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.

Use this appliance only for its intended purpose as described in this Owner's Manual.



PROPER INSTALLATION AND MAINTENANCE

This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your dishwasher, you can receive one by visiting our website at **GEAppliances.com**.

- Connect to a grounded metal, permanent wiring system; or run an equipment-grounding conductor with the circuit conductors and connect to the equipment-grounding terminal or lead of the appliance.
- Improper connection of the equipmentgrounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.
- Use supply conductors rated at least 75°C (167°F).

- Dispose of discarded appliances and shipping or packing material properly.
- Do not attempt to repair or replace any part of your dishwasher unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- To minimize the possibility of electric shock, disconnect this appliance from the power supply before attempting any maintenance. *NOTE:* Turning the dishwasher off does not disconnect the appliance from the power supply. We recommend having a qualified technician service your appliance.

A WARNING!

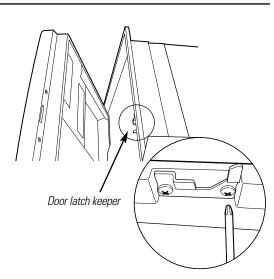
- *DO NOT...*
- Do not tamper with controls.
- Do not abuse, sit on, or stand on the door or dish rack of the dishwasher.
- Do not discard a dishwasher without first removing the door of the washing compartment.
- Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not allow children to play around dishwasher when opening or closing door due to the possibility of small fingers being pinched in door.
- Do not allow children to play with, on or around this appliance or any discarded appliance.

A WARNING! RISK OF CHILD ENTRAPMENT PROPER DISPOSAL OF THE DISHWASHER

Junked or abandoned dishwashers are dangerous...even if they will sit for "just a few days." If you are getting rid of your old dishwasher, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Dishwasher:

■ Take off the door of the washing compartment or remove the door latch keeper (as shown).





WHEN USING YOUR DISHWASHER

- Use only powder, tabs, liquid detergents or rinse agents recommended for use in a dishwasher and keep them out of the reach of children. Cascade[®], Cascade Complete[®] and Electrasol[®] Automatic Dishwashing Detergents, and Jet-Dry[®] rinse agent have been approved for use in all GE dishwashers.
- Locate sharp items so that they are not likely to damage the door seal.
- Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless marked *dishwasher-safe* or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.

- Non-Dishware Items: Do not wash items such as electronic air cleaner filters, furnace filters and paint brushes in your dishwasher. Damage to dishwasher and discoloration or staining of dishwasher may result.
- Do not touch the heating element during or immediately after use.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Close supervision is necessary if this appliance is used by or near children.
- Load light, plastic items so they will not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating element and be damaged.

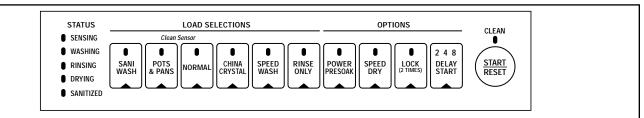


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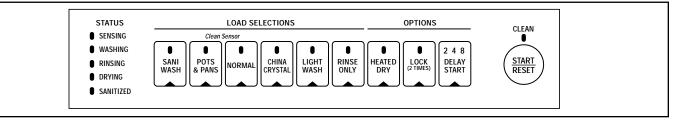
About the dishwasher control panel.

You can locate your model number on the tub wall just inside the door. Throughout this manual, features and appearance may vary from your model.

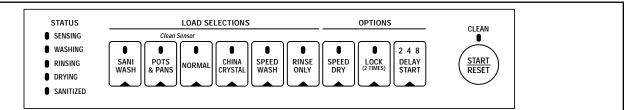
Model Series EDW3000



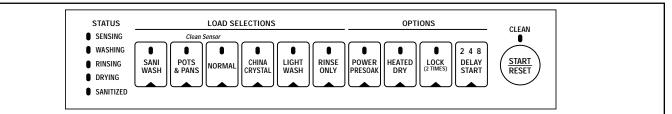
Model Series GSD5500



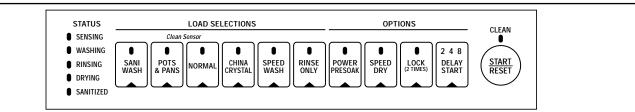
Model Series GSD5400, GSD5600, GSD5700



Model Series GSD5800



Model Series GSD5900



Cycle Chart

Model	Cycle	Water Usage (gal.)	Cycle Time (min.)
EDW3000, GSD5400, GSD5500,	SaniWash Pots & Pans Heavy	8.5 11.5	56–101 70–85
GSD5500, GSD5600, GSD5700, GSD5800,	Medium Light Normal Wash	9.9 8.2	65 61
GSD5900	Heavy Medium Light	9.9 8.2 6.6	70 62 56
	Speed Wash/Light Wash China Crystal Rinse Only	8.3 6.6 1.6	39 34 5

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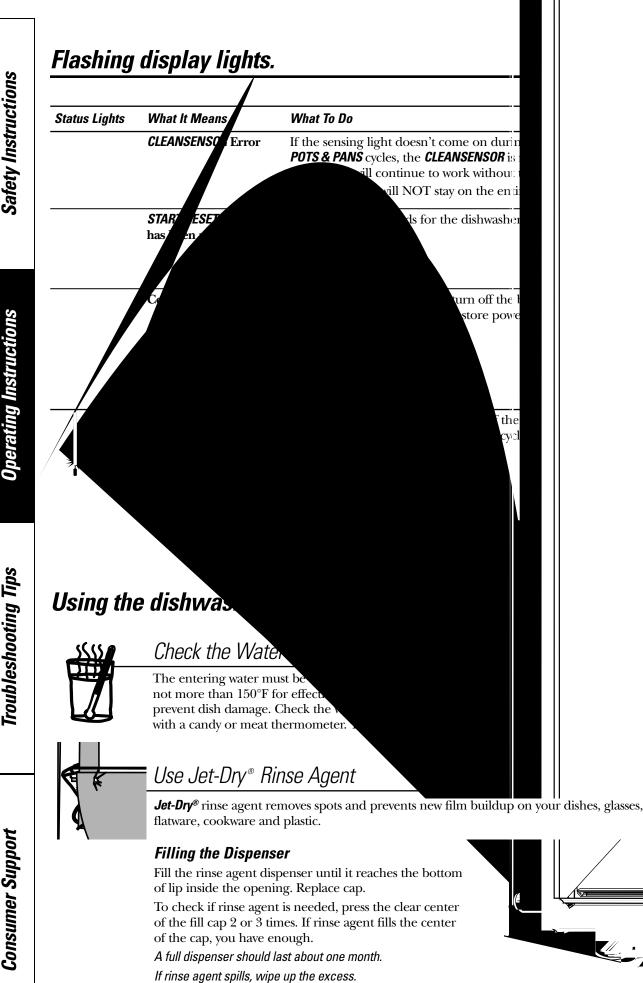
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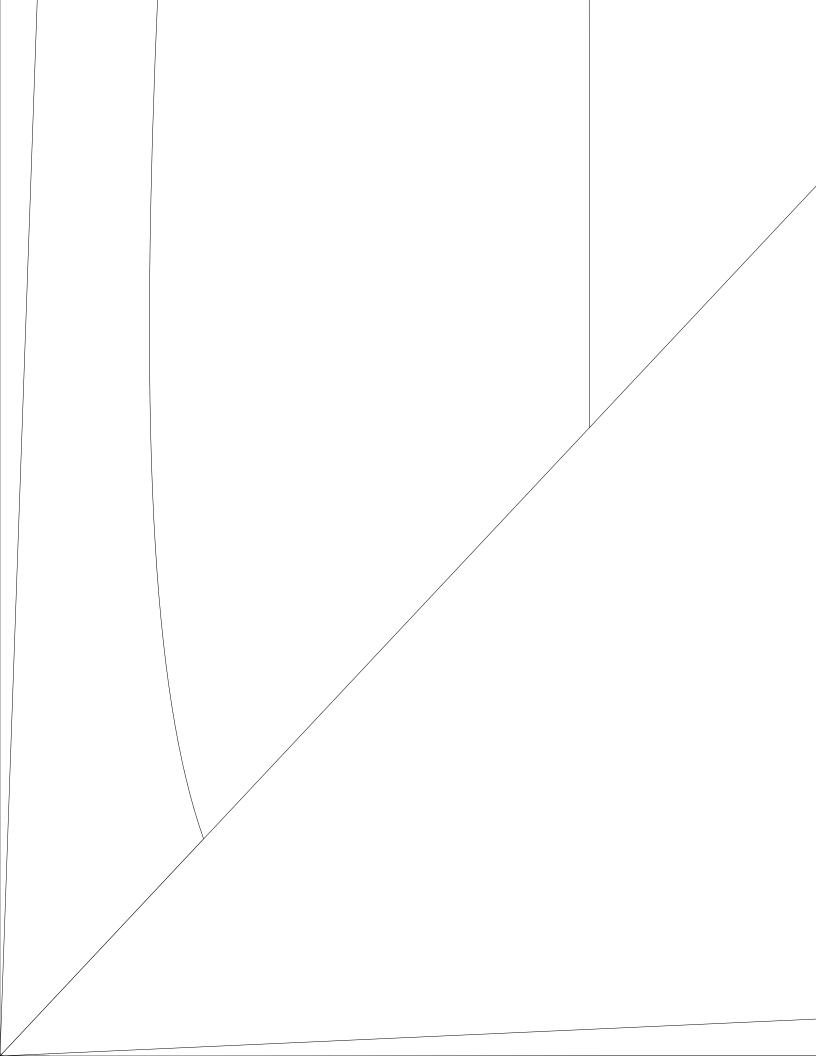
The Status

The Status display tells you what is happening while the dishwasher is in operation and also any malfunctions if they occur (see page 6). The lights will come **ON** indicating the sequence of operation the dishwasher is in.

ine lighte till con	
SENSING	Displayed during periods using CleanSensor technology to measure the amount of soil in the load and decide if another prewash is needed. The SENSING light is displayed only during NORMAL and POTS & PANS cycles.
WASHING	Displayed during prewash and main wash periods.
RINSING	Displayed during rinse periods.
DRYING	Displayed during SPEED DRYING/HEATED DRYING.
SANITIZED	Displayed when cycle has met sanitization conditions. Light remains ON until door is opened.
Load Selection The light above th	DNS e selected pad will be ON to indicate which LOAD SELECTION has been selected.
SANI WASH	This cycle raises the water temperature in the final rinse to sanitize your dishware. The cycle length will vary depending on the temperature of your inlet water.
	NOTE: The SaniWash cycle is monitored for sanitization requirements. If the cycle is interrupted during or after the main wash portion or if the incoming water temperature is so low that adequate water heating cannot be achieved, the sanitizing conditions will not be met. In these cases, the sanitized light will not illuminate at the end of the cycle.
	NOTE: Only the SaniWash cycle has been designated to meet the requirements of NSF184 for soil removal and sanitization efficiency. Certified residential dishwashers are not intended for licensed food establishments.
POTS & PANS	For heavily soiled dishes or cookware with dried-on or baked-on soils. Everyday dishes may be included. This cycle will not remove burned-on foods.
NORMAL	For loads of everyday dishes, glasses and cookware with medium soils. NOTE: Many dishes have lighter soil than normal. Choosing a cycle other than NORMAL will save energy and water.
SPEED WASH/ LIGHT WASH	For dishes with light soils.
CHINA CRYSTAL	For lightly soiled china and crystal.
RINSE ONLY	For rinsing partial loads that will be washed later. Do not use detergent.
Options The light above th	e selected pad will be ON to indicate which OPTION has been selected.
	For use with heavily soiled and/or dried-on, baked-on soils. This option MUST be selected PRIOR to starting the cycle. This option adds 16 minutes to the cycle time.
	Shuts off the drying heat option. Dishes air dry naturally and energy is saved. You can prop the door open after the CLEAN light illuminates.

SPEED DRY/ Turns the heater on for fast drying. This cycle will extend the time to your wash cycle by 23 minutes for the **NORMAL** cycle and 30 minutes for the **SANI WASH**





Loading the dishwasher racks.

For best dishwashing results, follow these loading guidelines. Features and appearance of racks and silverware baskets may vary from your model.



Upper Rack

Although the upper rack is for glasses, cups and saucers, pots and pans can be placed in this rack for effective cleaning. Cups and glasses fit best along the sides. This is also a secure place for dishwasher-safe plastics.

The cup shelf (on some models) may be placed in the up or down position to add flexibility.

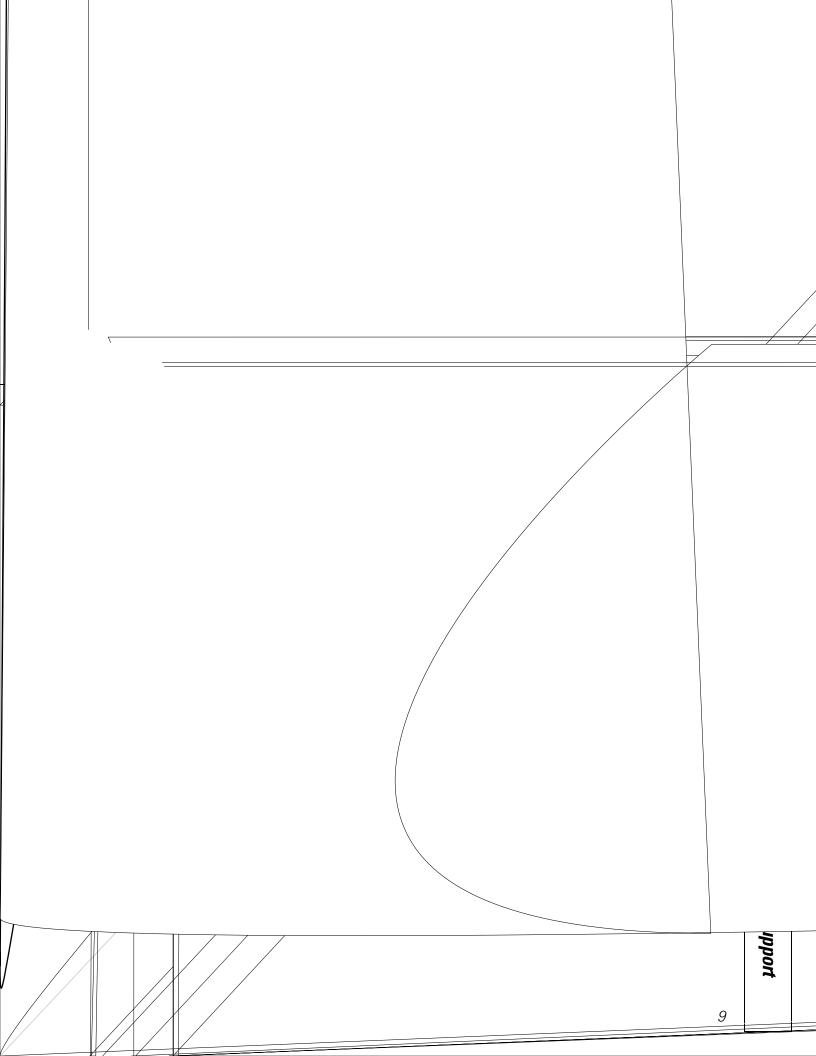
The upper rack is good for all kinds of odd-shaped utensils. Saucepans, mixing bowls and other items should be placed face down.

Secure larger dishwasher-safe plastics over two fingers when possible.

Make sure small plastic items are secure so they can't fall onto the heater.

Be sure that items do not protrude through the bottom of the rack and block rotation of the middle spray arm. This could result in poor wash performance for items in the upper rack.

Check to make sure that tall items will not block rotation of the top wash arm.



Safety Instructions

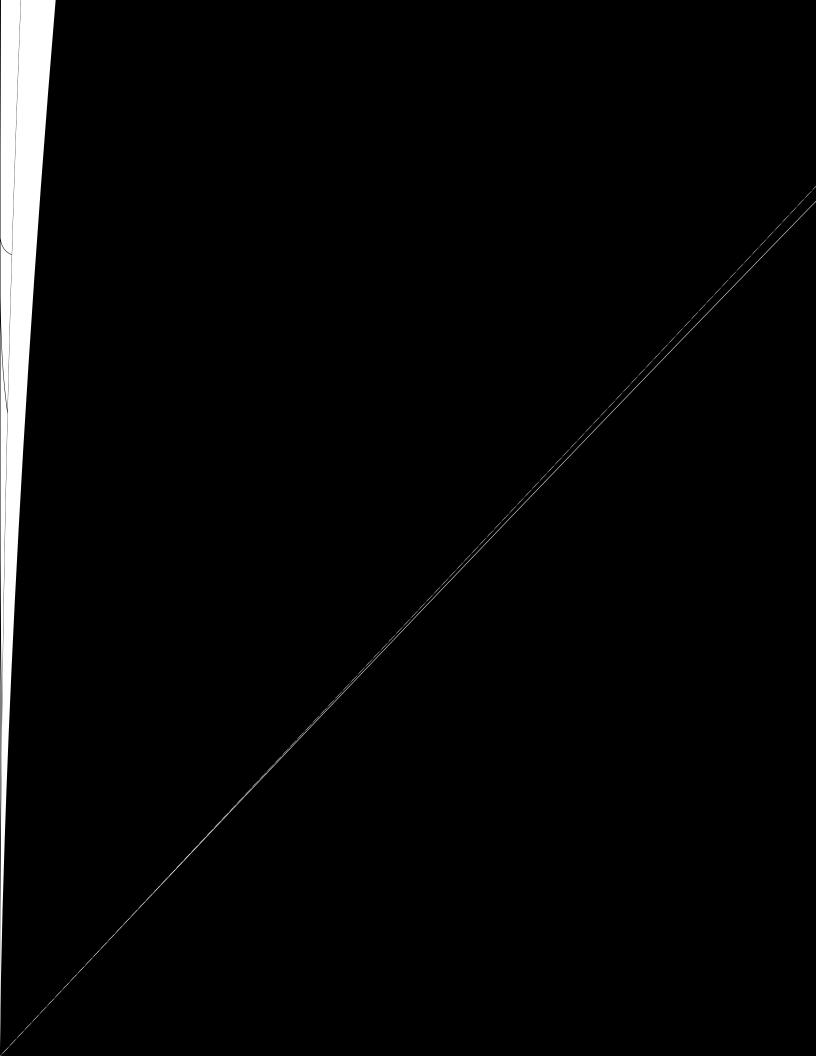
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Follow these guidelines for loading 10 place settings. Features and appearance of racks and silverware baskets may vary from your model.





About optional accessories.

You can change the door and lower access panel appearance of your dishwasher by ordering one of these optional accessories:

Descriptions of Optional Accessories

GPF425C (Bisque)

GPF425W (White)

Wood panel trim kit–This accessory contains *trim and instructions* for you to supply and install

a 1/4" thick decorative wood door and lower

NOTE: The GPF100 dishwasher door spring kit

must also be ordered and installed when the

door panel weighs four lbs. or more.

- 1/4" Wood Panel Trim Kit
- 3/4" Trimless Wood Panel Kit

These accessories are available at extra cost (VISA, MasterCard or Discover cards accepted) by calling 800.626.2002.

Specify accessory number when ordering.

Baby Bottle Holder Part Number: WX69X200

access panel:

GPF425A (Almond)

GPF425B (Black)

About rack accessories.

- Prevents movement of baby bottles during the dishwasher cycle
- Snaps easily onto any dishwasher upper rack
- Eliminates hand washing

Fits all baby bottles

Trimless wood panel kit-This accessory contains *parts and instructions* for you to supply and install a 3/4" thick decorative wood door and lower access panel:

GPF475

NOTE: The *GPF100 dishwasher door spring kit* will be included with the *trimless wood panel kit* and must be installed with it.

You can order a package of 5 Baby Bottle Holders, at extra cost, by calling 800.626.2002, or through the Internet at GEAppliances.com (Visa, MasterCard or Discover cards accepted).

For best results, the Baby Bottle Holder should be installed on the upper rack of the dishwasher.

Consumer Support



Before you call for service...

GEAppliances.com

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Troubleshooting Tips

Save time and money! Review the charts on the following pages,

or visit **GEAppliances.com**. You may not need to call for service.

Problem	Possible Causes	What To Do
Control panel lights go off when you're setting controls	Time too long between touching of selected pads	 Each pad must be touched within 30 seconds of the others. To relight, touch any pad again, or unlock and relatch the door. Try resetting the <i>START/RESET</i> pad.
Control panel responded to inputs, but dishwasher never filled with water		• Call for service.
Dishwasher won't run	Fuse is blown, or the circuit breaker tripped	• Replace fuse or reset circuit breaker. Remove any other appliances from the circuit.
Noise	Some of the sounds you'll hear are normal	 Try resetting the <i>START/RESET</i> pad. Soft food disposal shredding action. Drain valve opening to pump water out. Timer control as cycle progresses. Detergent cup opening.
		 The motor stopping during the drying period. Water draining out of the tub immediately after you touch the <i>START/RESET</i> pad.
	Utensils are not secure in the rack or something small has dropped into the rack	• Make sure everything is secured in dishwasher.
	Motor hums	• Dishwasher has not been used on a regular basis. If you do not use your dishwasher often, set it to fill and pump out once every week. This will help keep the seal moist and the garbage disposer clear.
Water standing in the bottom of the tub	This is normal	• A small amount of clean water around the outlet on the tub bottom at the back of the tub keeps the water seal lubricated.
Water won't pump out of the tub	Drain is clogged	 If you have an air gap, clean it. Check to see if your kitchen sink is draining well. If not, you may need a plumber. If the dishwasher drains into a disposer, run disposer clear.
Suds in the tub	Correct detergent wasn't used	 Use only automatic dishwasher detergents to avoid sudsing. Cascade[®], Cascade[®] Complete and Electrasol[®] Automatic Dishwashing Detergents have been approved for use in all GE dishwashers. To remove suds from the tub, open the dishwasher and let suds evaporate. Add 1 gallon of cold water to the tub. Close and latch the dishwasher. Pump out water by pressing the <i>START/RESET</i> pad; then immediately press the <i>START/RESET</i> pad again. Repeat if necessary.
	Rinse agent was spilled	• Always wipe up rinse agent spills immediately.
Stained tub interior	Detergent with colorant was used	• Some detergents contain colorant (pigment or dyes) that will discolor the tub interior with extended use. Check the detergent cup for signs of any discoloration. If cup is discolored, change to detergent without any colorant. Cascade [®] , Cascade [®] Complete and Electrasol [®] Automatic Dishwashing Detergents have been approved for use in all GE dishwashers.
	Some tomato-based foods can stain	• Use of the <i>RINSE ONLY</i> cycle (on some models) after adding the dish to the load can decrease the level of staining.
Dishes don't dry	Low inlet water temperature	 Make sure inlet water temperature is correct. Select SPEED DRY or HEATED DRY.
	Rinse agent dispenser is empty	• Check the rinse agent dispenser. 13

Before you call for service...

Problem	Possible Causes	What To Do
Dishes and flatware not clean	Inlet water temperature is below 120°F	 Raise the water heater temperature to 120°F. Use <i>HI TEMP WASH</i>.
	Water pressure is temporarily low	• Turn on a faucet. Is water coming out more slowly than usual? If so, wait until pressure is normal before using your dishwasher.
	Air gap is clogged	• Clean the air gap.
	Improper rack loading	• Make sure large dishware does not block the detergent dispenser or the wash arms.
Spots and filming on glasses and flatware	Extremely hard water Low inlet water	• Use <i>Jet-Dry®</i> rinse agent to remove spots and prevent new film build-up.
naiware	temperature Overloading the	 To remove stubborn spots and pre-existing film from glassware: 1 Remove all metal utensils from the dishwasher. 2 Do not odd determent
	dishwasher	2 Do not add detergent.3 Select the longest cycle
	Improper loading Old or damp powder	3 Select the longest cycle.4 Start the dishwasher and allow to run for 18 to 22 minutes. Dishwasher will now be in the main wash.
	detergent Rinse agent dispenser empty	5 Open the door and pour 2 cups (500 ml) of white vinegar into the bottom of the dishwasher.
	Too little detergent	6 Close the door and allow to complete the cycle. If vinegar rinse doesn't work: Repeat as above, except use 1/4 cup (60 ml) of citric acid crystals instead of vinegar.
Cloudiness on glassware	Combination of soft water and too much detergent	• This is called <i>etching</i> and is permanent. To prevent this from happening, use less detergent if you have soft water. Wash glassware the shortest cycle that will get them clean.
	Water temperature entering the dishwasher exceeds 150°F	• Lower the water heater temperature.
Yellow or brown film on tub	Tea or coffee stains	• Remove the stain by hand, using a solution of 1/2 cup bleach and 3 cups warm water.
		A <i>WARNING</i> Before cleaning interior, wait at least 20 minutes after a cycle for the heating element to cool down. Failure to do so can result in burns.
	An overall yellow or brown film can be caused by iron deposits in water	• A special filter in the water supply line is the only way to correct this problem. Contact a water softener company.
White film on inside surfaces	Hard water minerals	• To clean the interior, apply dishwasher detergent to a damp sponge. Wear rubber gloves. Do not use any type of cleanser other than dishwasher detergent because it may cause foaming or sudsing. Cascade [®] , Cascade [®] Complete and Electrasol [®] Dishwashing Detergents have been approved for use in all GE dishwashers.
Detergent cup lid latched accidentally by user		• Unlatch the door. Press the START/RESET pad three times within two seconds. The detergent cup will trip.
Detergent left in dispenser cups	Dishes are blocking the detergent cups	• Reposition the dishes.
Steam	This is normal	• Steam comes through the vent by the door latch during drying and when water is being pumped out.
Black or gray marks on dishes	Aluminum utensils have rubbed against dishes	• Remove marks with a mild, abrasive cleaner.

Uperating Instructions



All warranty service provided by our Factory Service Centers, or an authorized Customer Care[®] technician. To schedule service, on-line, 24 hours a day, visit us at GEAppliances.com, or call 800.GE.CARES (800.432.2737).

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

For The Period Of:	GE Will Replace:	
One Year From the date of the original purchase	<i>this full one-year warranty</i> , GE will also provide, <i>free of charge</i> , all labor and in-home service	
Second Year From the date of the original purchase	Any part of the Water Distribution System which fails due to a defect in materials or workmanship. Associated inlet and drain plumbing parts are not covered by this warranty. During this second-year limited warranty , you will be responsible for any labor or in-home service costs.	
<i>Five Years</i> From the date of the original purchase	The electronic control module , if it should fail due to a defect in materials or workmanship. During this five-year limited warranty , you will be responsible for any labor or in-home service costs.	
Ten Years From the date of the original purchase	The PermaTuf [®] tub or door liner , if it fails to contain water due to a defect in materials or workmanship. During this full warranty , GE will also provide, free of charge , all labor and in-home service to replace the defective part.	

What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially. Cle
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Cleaning or servicing of the air gap device in the drain line.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

Troubleshooting Tips



GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts, catalogs, or even schedule service on-line. You can also "Ask Our Team of Experts" your questions, and so much more...



Schedule Service

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



Real Life Design Studio

GE supports the Universal Design concept–products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).



Extended Warranties

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.



Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us

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If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to: General Manager, Customer Relations GE Appliances, Appliance Park Louisville, KY 40225

Register Your Appliance

Register your new appliance on-line–at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

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